

Desktop App Email Help

Common Email SMTP Settings

My FD My Stations My Apparatus **Email** Notifications Apparatus Checks Fire Inspections Incident Reporting

Email Settings

SMTP Server: ?

Port:

Use SSL

From Address:

Username:

Password:

[Send Test Email](#)

Support Address:

[Report Problem](#)



Gmail

SMTP Server: smtp.gmail.com

Port: 587 (alternative: 465)

Use SSL: yes (check box)

From Address: Your Gmail address (e.g., example@gmail.com)

Username: Your Gmail address (e.g., example@gmail.com)

("From Address" and "Username" will be the same full email address)

Password: App password – this is unique and not the same as the email password

Refer to Google Account Security Instructions to generate this on Support website



Yahoo

SMTP Server: smtp.mail.yahoo.com

Port: 465 (alternative: 587)

Use SSL: yes (check box)

From Address: Your Yahoo email address (e.g., example@yahoo.com)

Username: Your Yahoo email address (e.g., example@yahoo.com)

(“From Address” and “Username” will be the same full email address)

Password: App password – this is unique and not the same as the email password



Outlook.com

SMTP Server: smtp-mail.outlook.com (alternatives: smtp.office365.com or smtp.outlook.com)

Port: 587 (alternative: 465)

Use SSL: yes (check box)

From Address: Your full Outlook.com email address, not an alias (e.g., example@outlook.com)

Username: Your full Outlook.com email address, not an alias (e.g., example@outlook.com)

(“From Address” and “Username” will be the same full email address)

Password: Your Outlook.com password



Yahoo Plus

SMTP Server: plus.smtp.mail.yahoo.com

Port: 465

Use SSL: yes (check box)

From Address: Your Yahoo email address (e.g., example@yahoo.com)

Username: Your Yahoo email address (e.g., example@yahoo.com)

("From Address" and "Username" will be the same)

Password: App password – this is unique and not the same as the email password



AOL

SMTP Server: smtp.aol.com

Port: 587 (alternative: 465)

Use SSL: yes (check box)

From Address: Your AOL mail screen name (what comes before "@aol.com" in your AOL Mail address; if your address is me@aol.com, for example, the corresponding screen name is "me")

Username: Your AOL Mail screen name (what comes before "@aol.com" in your AOL Mail address; if your address is me@aol.com, for example, the corresponding screen name is "me")

("From Address" and "Username" will be the same)

Password: Your AOL Mail password



Hotmail

SMTP Server: smtp-mail.outlook.com (alternatives: smtp.office365.com or smtp.outlook.com)

Port: 587 (alternative: 465)

Use SSL: yes (check box)

From Address: Your Hotmail account (e.g., example@hotmail.com)

Username: Your Hotmail account (e.g., example@hotmail.com)

("From Address" and "Username" will be the same)

Password: Your Hotmail password

Hotmail goes through Outlook so these instructions are the same



Mail.com

SMTP Server: smtp.mail.com

Port: 587 (alternatives: 465 and 25)

Use SSL: yes (check box)

From Address: Your full Mail.com email address (e.g., example@mail.com)

Username: Your full Mail.com email address (e.g., example@mail.com)

("From Address" and "Username" will be the same full email address)

Password: Your Mail.com password